

Welcome to the Patient Portal

Here at the Pediatric Specialists Medical Group, we are committed to providing your family with exceptional care. We understand the need for your medical records to be accessible 24/7 which is why we have established a Patient Portal. You can access this on our website at www.psmgfl.com.

We are excited to share with you the many benefits of the Patient Portal and strongly encourage you to utilize it to help manage your child's medical care. You can be provided with the login information from our front desk.

When using the Patient Portal you can....

View your child's **lab work** as soon as it is available as well as any instructions from the doctor.

Schedule appointments and request medication refills without having to call the office.

Send messages to the receptionists, nurses, or doctors with any questions specific to your child's medical care.

View **billing statements and payments**.

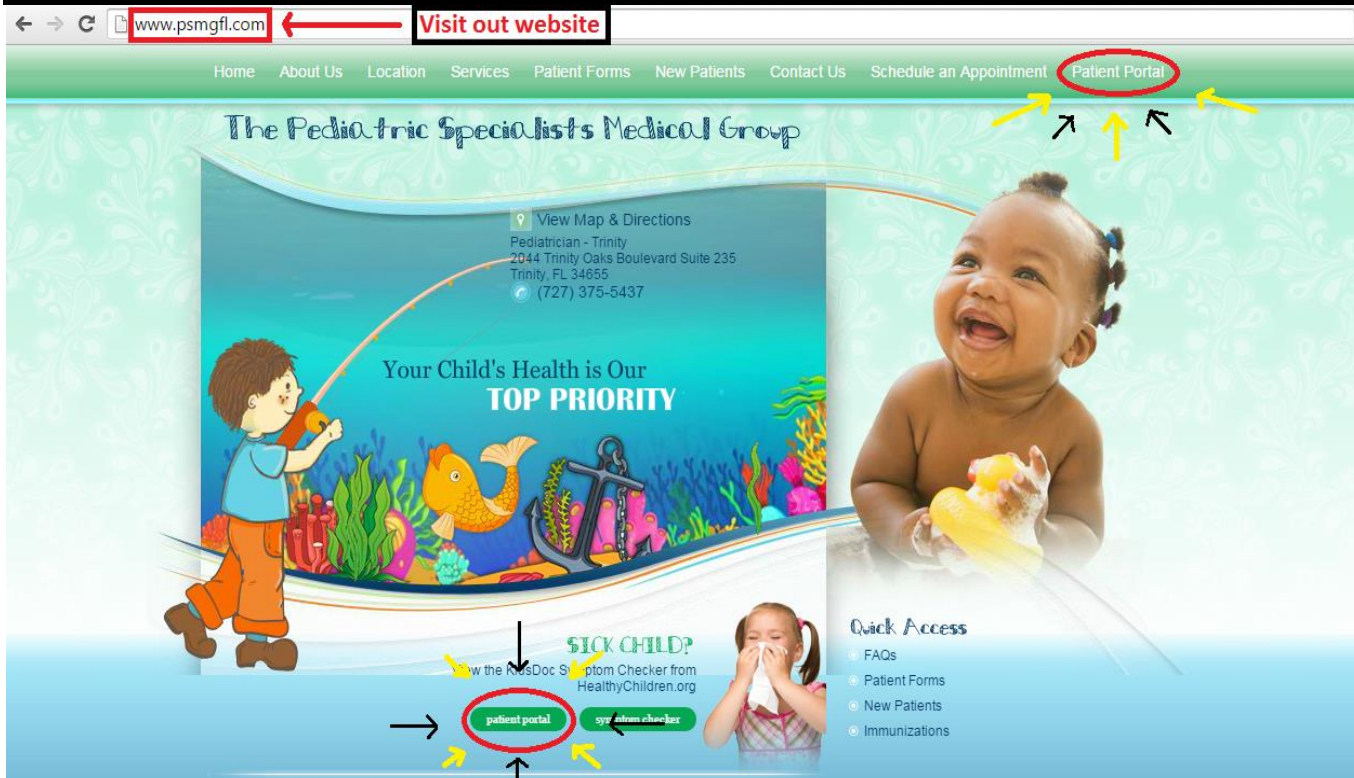
Request and or print up basic **school forms and immunization records** (must be up to date).

Update **contact and personal information** such as address or telephone numbers.

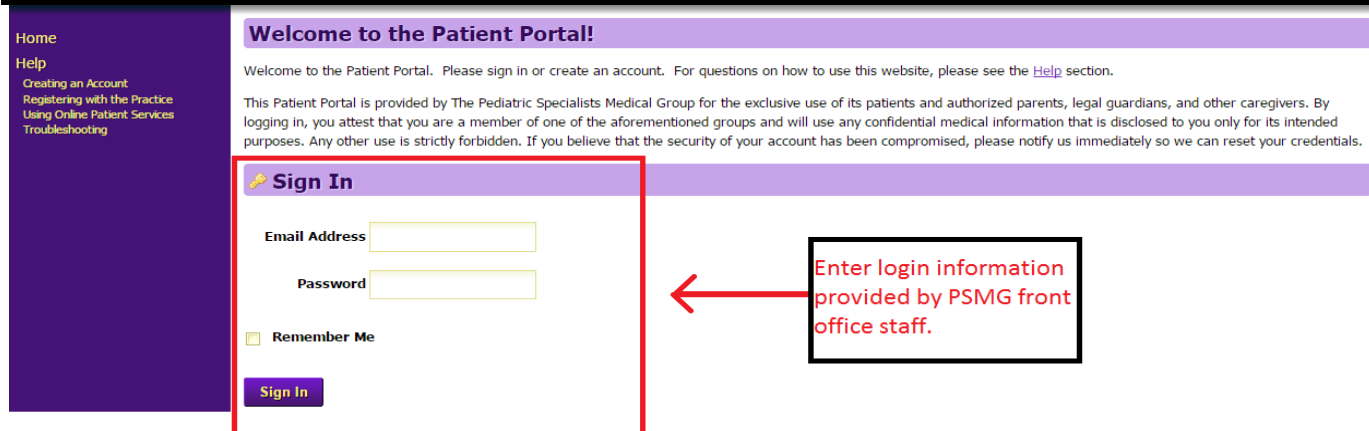
All from the convenience of your home computer, tablet or mobile device!

How to Access the Patient Portal

To access the Patient Portal, please visit our website at www.psmgfl.com and click one of the "Patient Portal" button as shown below.



Once on the Patient Portal, you will need to enter the e-mail and password information provided by our front office staff. If you do not have this information, please contact our office to obtain it.



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Online Patient Services

Family **My Account** Patient Information Appointments and Requests Messages

Items assigned to you

You have no tasks to complete right now.

Click on your child's name to access their records

Select a patient's name from the list below to access their records.

Patient name	Sex	Date of birth	Upcoming appointment(s)	Registration Date	Balance due
MARY TESTPATIENT	F	01/10/1998		05/16/2000	\$ 0.00

On this screen, you can select which child's information you would like to access.

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MARY TESTPATIENT (Female, DOB: 01/10/1998, ID: 99)

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Family **My Account** Patient Information Appointments and Requests Messages

Options **Billing and Statements**

Details regarding charges are currently unavailable.

Billing Statements

Date	Description	
08/21/2012	Billing statement, patient responsibility only	View
08/21/2012	Billing statement, patient responsibility only	View
08/21/2012	Billing statement, patient responsibility only	View

Yearly payment summaries

Year	
2014	View
2013	View

Features under the "My Account" tab:

- "Billing and Statements" allows users to view important payment information.
- "Contact and Personal Information" allows users to update important personal information without having to contact the office VIA telephone.
- "Portal account" allows users to change passwords and login information.
- "Notifications" lists all notifications sent and received by our office.

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Family My Account **Patient Information** Appointments and Requests Messages

Options Allergies

Please return to the [family page](#) and select a patient to view more detailed information.

Things accessible under "Patient Information" tab

- Allergies
- Forms
- Growth Chart
- Immunizations
- Labs
- Links and Handouts
- Patient Information
- Prescriptions
- Problem List
- Visit History

Features under the "Patient Information" tab:

Allergies	Forms (school, etc.)	Growth Measurements
Immunizations	Labs	Links and Handouts
Patient information	Prescriptions	Problem Lists

Using this portion of the Patient Portal, you will be able to view and print **school forms**, **immunization records**, **lab reports** and **growth measurements** without the hassle of contacting someone by phone. You will also be able to request **prescription refills** and view **educational hand-outs** all from the convenience of your home computer.

We are excited to share the many benefits of the Patient Portal with you as it is extremely important to us that you are able access to your child's medical records 24/7.

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Family My Account Patient Information **Appointments and Requests** Messages

Options Form Requests

Use this to request a form from the office. Forms are usually available for pickup within 24 hours of your request.

Form type: FL Certificate of Immunization DH680

Comment:

Submit

Things accessible under "Appointments and Requests" tab

- Appointments
- Form Requests
- Prescriptions Refill Request
- Records Request
- Referrals

Features under the "Appointments and Requests" tab:

"Appointments" enables users to schedule visits without having to call the office.

"Form Requests" allows users to request important school documents.

"Records Request" and "Referrals" is where users can easily attain records and referrals

Families can also make "Prescription Refill Requests" as well as "Refill Requests" under this tab.

Using the **"Messages"** tab as seen below, you can write non-urgent messages or ask non-urgent clinical questions for our office staff.

Users can also track previous messages or requests by scrolling down on this page.

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Patient Information

Appointments and Requests

Messages

Write Message



This is for non urgent communications ONLY, please call the office if you require an immediate response. If you do not receive a response within 2 business days, please call the office.

Subject:

Send

Send non-urgent messages to our office staff using the "Messages" tab.